Susan Frank 2936 Schyler Street, #11 Oakland CA 94602

Sep 6th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

## Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

Please do not eliminate Bridge 2 Broadband. I live in an urban area with several provider options, but switched to a small local provider after intense frustration with the high prices, poor connectivity and horrific customer service I experienced with AT&T.

I now receive excellent, friendly customer service, faster connectivity and included telephone service for less than the package from AT&T.

Eliminating Bridge 2 Broadband will be a huge step backward for my internet service.

Bridge 2 Broadband has been extremely beneficial for the consumer looking for competitive broadband and eliminating it would be moving toward a monopoly system that the FCC should be concerned to guard against.

Susan Frank